

**New Options Waiver (NOW) and Comprehensive Supports Waiver (COMP)
Frequently Asked Questions (FAQ's)**

- 1. When did the NOW and COMP waivers become effective?**
The NOW and COMP waivers became effective November 1, 2008.
- 2. What is the plan year for individuals receiving NOW and COMP wavier services?**
The plan year for individuals receiving NOW and COMP waivers services is from the individual's birth date in one year to his or her birth date the following year.
- 3. Where are the waiver manuals?**
The NOW and COMP Part II and Part III Polices and Procedures are located on the Georgia Health Partnership website (www.ghp.georgia.gov, Provider Information tab, Medicaid Provider Manuals tab).
- 4. What are the services in the NOW/COMP waivers?**
The list of services in the NOW/COMP waivers are found in the NOW and COMP Part II Policies and Procedures, Chapter 900, Section 901. The NOW and COMP Part III Policies and Procedures provide the service requirements specific to the individual NOW/COMP service.
- 5. Are there annual maximums for NOW/COMP waiver services?**
Annual maximum unit and dollar amounts for NOW/COMP waiver services are specified in the chapter for each NOW/COMP service in the NOW and COMP Part III Policies and Procedures. For a summary for all NOW/COMP services, see Appendix A to the NOW and COMP Part III manuals.
- 6. What are the documentation requirements for NOW/COMP waiver services?**
General documentation requirements for NOW/COMP waiver services are in the NOW and COMP Part II manuals, Chapter 1100. Requirements specific to individual NOW/COMP waiver services are in the chapter for each NOW/COMP service in the NOW and COMP Part III manuals. Documentation requirements for participant-directed services are in the NOW and COMP Part II manuals, Chapter 1200, Section 1216.
- 7. When will there be family forums on the NOW/COMP waivers?**
Family forums on the NOW/COMP waivers began in 2008 and will continue as needed. Announcements are distributed to families, Support Coordination Agencies, DHR, Division of MHDDAD Regional Offices, and advocacy organizations.
- 8. Can families pay for services and be reimbursed?**
No. Families can not be reimbursed for their payments for services and goods.

9. Can my son/daughter continue to receive Natural Support Enhancement Services?

No. The Natural Support Enhancement (NSE) service is no longer available. Former NSE services that are allowed under the new waivers are specified as NOW and COMP waiver services. Families should contact their Support Coordinator to discuss these changes.

10. Can participants receive Applied Behavior Analysis (ABA) services in the NOW/COMP waivers?

Yes. ABA services include assessment, planning, consultation, family training, and individual skills training. The professional level assessment and plan development are available through Behavioral Supports Consultation services. Family training is also available through this service or through the NOW service, Natural Support Training. Skills training can be provided through Community Access and Community Living Support Services. Adults can also receive skills training through Prevocational and Supported Employment Services.

11. How do I change services for my family member?

Families should work with their support coordinator to change waiver services.

12. How do I find out about self-direction of waiver services?

The individual's support coordinator can provide information about the self-direction of waiver services. The regional office can provide information about self-direction of waiver services for individuals who are not currently receiving waiver services and want this information. The following website will allow you to locate your regional office and its contact information (www.mhddad.dhr.georgia.gov, click on Consumer Information).

13. Where is there a list of approved providers for the NOW/COMP waivers?

Regional offices maintain the list of approved providers. The following website will allow you to locate your regional office and its contact information (www.mhddad.dhr.georgia.gov, click on Consumer Information).

14. How did Day Habilitation Services transition to the NOW/COMP waivers?

The federal government required the unbundling of Day Habilitation Services into two services: Community Access Group and Prevocational Services. Individuals who received Day Habilitation Services will receive one or both of these services in the NOW/COMP waivers.

15. How did Day Supports Services transition to the NOW/COMP waivers?

The federal government required the unbundling of Day Supports Services into five services: Community Access Group, Community Access Individual, Prevocational, Supported Employment Group, and Supported Employment Individual Services. Individuals who received Day Supports services will receive one or more of these services in the NOW/COMP waivers.

16. How did Supported Employment Services transition to the NOW/COMP waivers?

Supported Employment Services transitioned to Supported Employment Group Services. Individuals who received Supported Employment Services will receive Supported Employment Group Services until his or her birth date and the development of the NOW/COMP Individual Service Plan.

17. How did Personal Support transition to the NOW/COMP waivers?

If a person transitioned from Personal Support Services to the COMP waiver, he or she transitioned to Community Living Support (Daily). If a person transitioned from Personal Support Services to the NOW, he or she transitioned to Community Living Support (15 Minutes) and Community Access Individual (15 Minutes) Services.