



Our Kids' Health: What Matters Most
www.healthykidssavannah.org

Enrollment Assistance: What can I expect next?

Enrollment Assistance Partner

Enrollment Assister

Contact Phone

Contact Email

Compass Website address: <https://compass.ga.gov/>

My Client ID#/Compass Web ID#

My DFCS Document Upload#

After application is submitted, set up your **permanent Compass account**. With this account, you will be able to access your account and check on your benefits.

My Compass ID

My Compass Password

CHECK for information arriving by mail or email often and READ IT!

This is what it may look like in your inbox:

“MEUPS Automated Mailer <noreply.Georgia-Medicaid@gammis.com>”

After your application has been submitted...

1. You will receive an application acknowledgement letter within 14 days of submitting your PeachCare for Kids or Medicaid application.




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2. You will have **10 days from the date of your letter** to submit all documentation requested. You can...
 - ✓ Fax your documents
 - ✓ Mail photocopies of all your documents (always keep originals)
 - ✓ Scan or take pictures of your documents with your smart phone and upload them through the compass.gov website.

Remember: Unresolved requests will cause your case to close!

3. You will receive a denial or approval letter 45 days after your application submission date.
4. If approved, you will receive a package from Georgia Families. All children accepted into the Medicaid or PeachCare for Kids® programs must enroll in Georgia Families. You will receive information on three Care Management Organizations (CMOs) each offering different health plans.
 
5. Choose one health plan and enroll your child. If you don't enroll, a health plan and primary care physician will be chosen for you.



- ✓ Please check which health plan works with your favorite doctor, dentist or specialists BEFORE you sign up with a specific health plan. **Please look over each provider's services very carefully before choosing!**

Fair Hearing Request

If you do not receive correspondence or an enrollment determination in a timely manner or you feel that your child has been mistakenly denied acceptance into the programs, you have a right to file a **Fair Hearing Request**. It is a very simple, one-page form to fill out and submit. Fair Hearing Request are resolved within 60 days. **Contact your enrollment assister for help!**

My Application Timeline	
Application Submitted on:	
Receipt of Application Acknowledgment Letter from DFCS by:	
Receipt of Application Approval or Denial Notification by:	